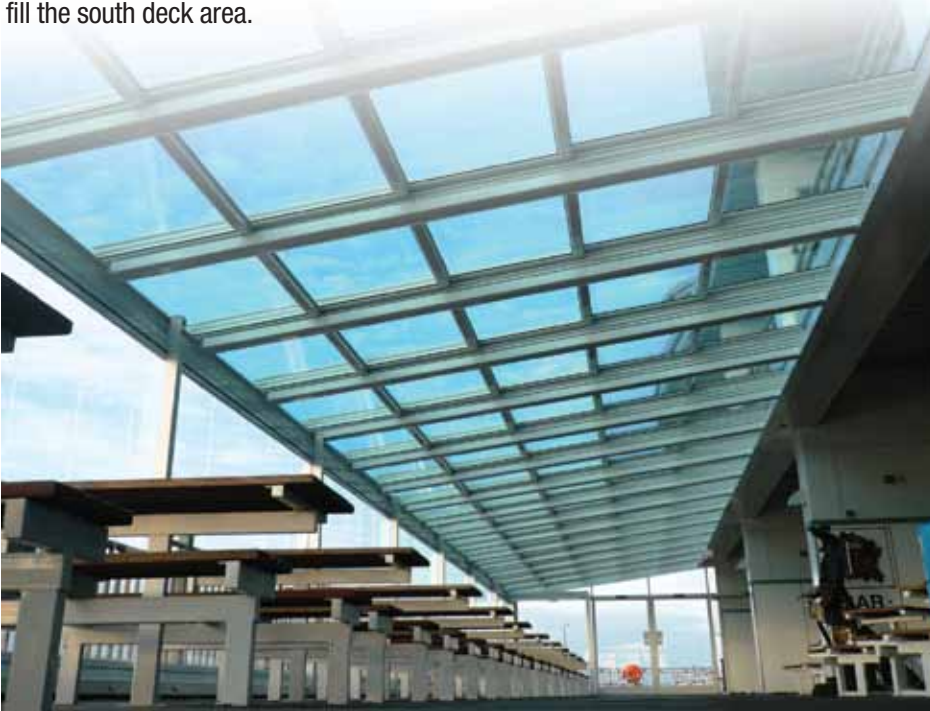


# W<sup>THE</sup>indow

issue 1

## Local company does a Grand job

On the 21st October, Kerry Michael was handed the keys for his new quarter of a million conservatory, built on the Grand Pier, ready for the school holiday period, since then, the firework display and the Wurzels have taken place utilizing this new covered area. But the fun doesn't stop there, this unique structure was designed, manufactured and installed by Colston Glazing to provide an all year round use, which includes a turn of a key to retract the roof, fold back the glass walling and allow that summer sunshine to fill the south deck area.



## You won't find a higher specification... Guaranteed!

In an ever changing world its reassuring to know that there are still some things that you can rely on, style, strength, warmth, safety and security. We're confident you cant buy better, compare our products with that of any of our competitors by using the check boxes on the back of our booklet.



## Win a trip to Lapland or £2000 in our spectacular Prize Draw!

**We are running a competition to win a trip to Lapland.**

We'll be issuing Prize Draw tickets with invoices, Christmas cards, newsletters and quotes over the next 11 months and all you'll have to do is enter the Prize Draw ticket number

onto the website to reveal your chance to enter into this fantastic holiday prize. You will have the opportunity to enter every time a draw ticket is received.

Good luck!



Loads of chances to win. Enter now!

## Alright Skip?

Part of the Window Merchants service is the ability to return waste from products replaced by installers who have purchased from the Window Merchants. There is a skip facility at the Highbridge compound, it is locked but a key code will be supplied to customers by request.



# Colston Glazing proud to help Children In Need

We were pleased to be part of the Children In Need fundraising on the Grand Pier, Colston Glazing made the donation based upon monies donated by their staff and matched by the company for Children In Need. The cheque was presented to Gemma Cooper from the BBC. Kerry Michael and Stewart Burrough stood side by side on this live event.



Colston Glazing Director Stewart Burrough with Kerry Michael, owner of the Grand Pier



The Window Merchants PVC-U Casement white & all colours WS Performance	
	<b>A</b>
Energy Index (kWh/m <sup>2</sup> /year) <small>(Energy Index certified by BIFRC and based on UK standard window. The actual energy consumption for a specific application will depend on the building, the local climate and the interior temperature)</small>	<b>0</b>
The climate zone is:	<b>UK</b>
Thermal Transmittance (U <sub>frame</sub> )	1.6 W/m <sup>2</sup> .K
Solar Factor (g <sub>frame</sub> )	0.49 W/m <sup>2</sup> .K
Effective Air Leakage (q <sub>frame</sub> )	0.00 W/m <sup>2</sup> .K
	Reg. No.: 3643 M666 www.bifrc.org
<small>This label is not a statutory requirement. It is a voluntary label provided as a customer service to allow consumers to make informed decisions on the energy performance of competing products.</small>	

## 'A' true pledge

Our pledge to help the environment is recognised by supplying and installing energy efficient products, we mark inside the sashes with a permanent label our certification number, the glass is marked with an A rating label for all to see, customer satisfaction guaranteed.

## As one window closes, another one opens

Some tough choices had to be made this year; not being able to change the current market conditions, we needed to change the business model.

We closed the Highbridge manufacturing facility and the Highbridge Window Merchants depot in July, a very difficult decision after 12 years of hard work supported with a team of dedicated staff.

Consolidating Window Merchants Bristol with Colston Glazing we could continue to provide the same service, the same product range, retain 12 employees and continue to manufacture with a smaller capacity from the Bristol factory. Telephone and fax numbers remain the same along with e mail addresses. For fast efficient quotes contact us now.

## Open up to Bi-Folding doors

Enjoy the benefits of the outdoors with our innovative range of Bi-Folding doors, our unique ability to provide low aluminium thresholds and a range of coloured finishes to suit all applications, sliding options can be left or right, open in or out.



## The perfect door

Solid high security doors that perfectly replicate the look and feel of timber in low maintenance, water proof finish that's guaranteed to last for years.

Historically, the choice of entrance doors has been limited to timber, which requires regular maintenance, or upvc which lacks that authentic solid look. Our range of composite doors provides both of these, and you can personalise your door with a choice of coloured finishes and decorative glass options. **Ask for brochure now!**

**Don't forget to enter our Prize Draw!**

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BRISTOL  
www.colstonglazing.co.uk

**the windowmerchants**  
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www.thewindowmerchants.co.uk